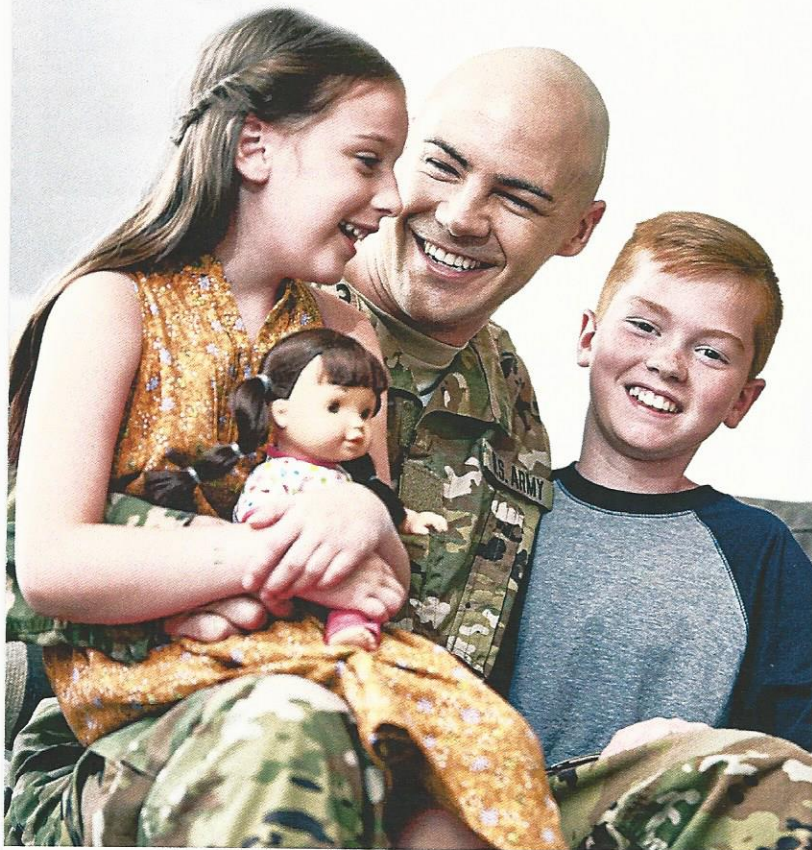


TRICARE[®] Pharmacy Home Delivery

Enjoy convenience, safety & savings with Home Delivery. **We can help you get started today!**





Frequently asked questions about Home Delivery

How do I know if my medication is eligible for Home Delivery?

Go to express-scripts.com/TRICAREFormulary and enter your medication. Or, ask your base pharmacist if your medication is eligible. You can also call 1.800.238.6095 or go to express-scripts.com/TRICAREFormulary to see if Home Delivery is available for your prescription.

What are the copayments?

Your copayment for a 90-day supply through Home Delivery usually costs less than three 30-day fills at a retail pharmacy. Here's a chart that helps you compare:

Type of drug	Retail network copay (90-day supply)*	Home Delivery copay (90-day supply)	Your savings
Formulary generic	\$30	\$0	\$30
Formulary brand	\$72	\$20	\$52
Nonformulary brand	\$150	\$49	\$101

*Retail network copayment is for three months of medication.

Can I order refills from a mobile app?

Yes! The Express Scripts mobile app gives you the ease and convenience of managing your prescriptions and pharmacy care anytime, anywhere. It has clear, simple functionality that lets you instantly access your personal medication information. Download the FREE app today at express-scripts.com/mobileapp or at your mobile service provider app store.

Wherever you serve, we're with you

We know you have plenty of things on your mind. Getting your maintenance medication on time shouldn't be one of them. Wherever you serve, TRICARE Pharmacy Home Delivery is with you – delivering your medication safely and securely.

For more information, visit express-scripts.com/TRICARE/H

Can I order refills online?

Yes, ordering refills at express-scripts.com/TRICARE is quick and easy:

1. Login with your username and password
2. Follow the prompts to refill your prescription

Automatic refills make sure you never run out of your medication. You can sign up during your first online order or enroll any time after starting Home Delivery.

How long will it take to get my medication?

Refills typically arrive within two weeks. We recommend having a 30-day supply of medication when you place your first order.

Can refrigerated medication be delivered?

Yes. Express Scripts uses innovative technologies to ship temperature-sensitive medication and ensure it arrives safely.

How soon can I request refills?

Your prescription bottle will have the refill date. Or, make sure you never run out with **automatic refills**.

What if I request a refill too soon?

We'll hold it until the fill date and send it to you automatically.

I have other health insurance (OHI). Can I use Home Delivery?

If your OHI has a prescription benefit, you have to use that first. You can use Home Delivery if your OHI doesn't cover your medication or your coverage is exhausted.

meDelivery or call Express Scripts at **1.800.238.6095**.

Why TRICARE Pharmacy Home Delivery?



Convenience

- Get up to a 90-day supply of your maintenance medication
- Delivered right to you – wherever you are
- Refill online, by phone or with automatic refills
- Manage your medication with our free mobile app
- Talk with a pharmacist 24/7



Safety

- Registered pharmacists check for potentially harmful interactions
- Secure delivery in weather-resistant packaging
- Temperature controlled shipping when necessary
- For those on specialty medication, get FREE support from our Specialty Care Management Program



Savings

- **FREE** formulary generic medication
- **FREE** standard shipping
- Save time, money and hassle by skipping the trips to the pharmacy

Starting Home Delivery is quick and easy

There are lots of ways to get started:



Mobile app – If you have an existing prescription at a retail or a military pharmacy, you can transfer that prescription to Home Delivery using the mobile app. Simply download the FREE app today at express-scripts.com/mobileapp or at your mobile service provider app store.



Online – Go to express-scripts.com/TRICARE and sign in. Don't have an account? Registration only takes a minute.



Mail – Send the prescription to:

Express Scripts
PO Box 52150
Phoenix, AZ 85072-9954

Your prescription will need:

- Patient name
- Date of birth
- Address
- Sponsor ID
- Phone number

You will be billed later if a copayment applies.



Fax – Ask your provider to fax your new prescription to Express Scripts at **1.877.895.1900**. We can only accept faxes **from your healthcare provider's office**.



Phone – Call the Member Choice Center at **1.800.238.6095**. If you're transferring an existing prescription, please have your prescription bottles handy.



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